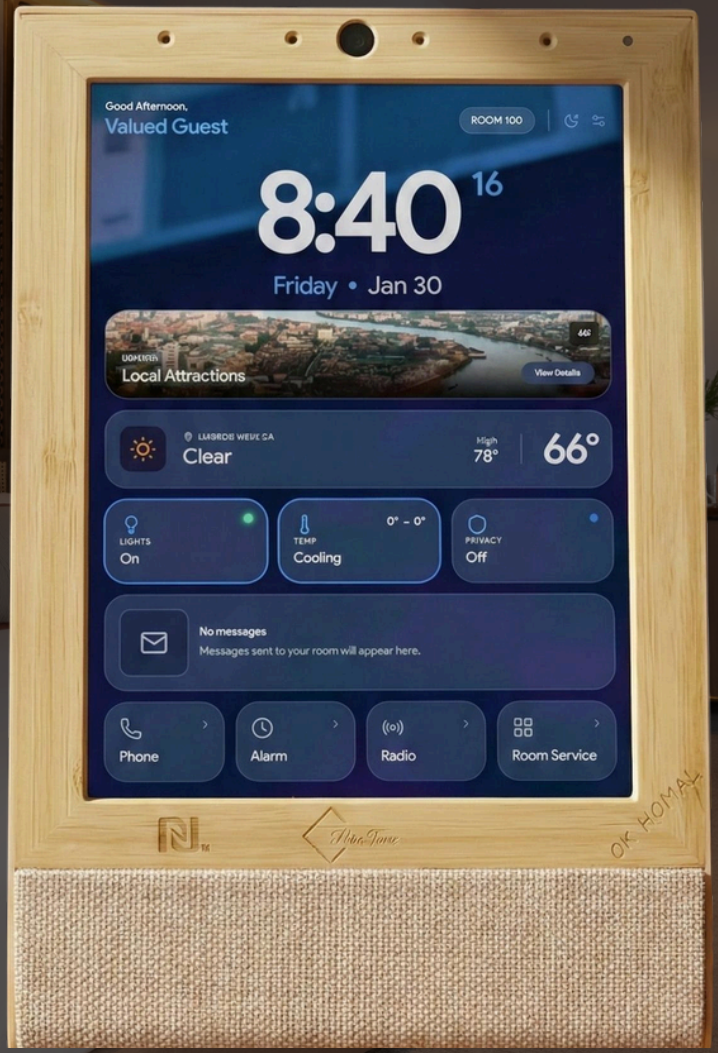
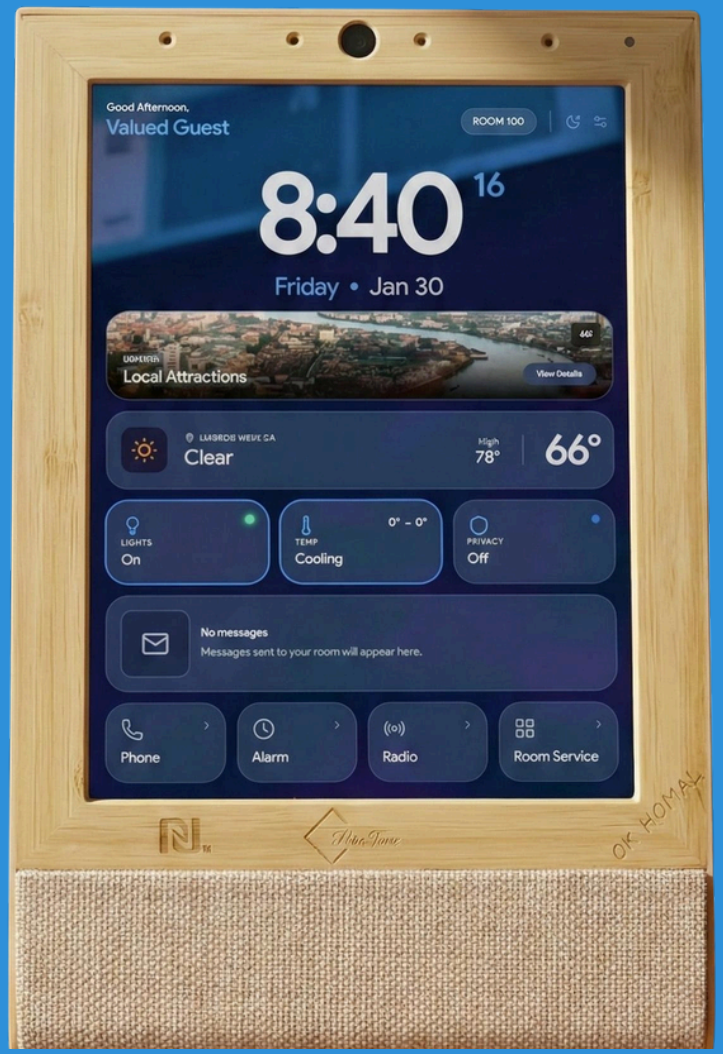
THE ROOM COMPANION



Simple Smart Room Control

STREAMING HOSPITALITY

Simple Smart Room Control



Your property deserves a solution that works harder and smarter. Introducing the ultimate digital-first guest platform—a strategic asset built to solve the biggest challenges in modern hospitality. This integrated system provides a unified interface that:

Guarantees Seamless Stays: From pre-arrival check-in to personalized room control, we create a highly satisfying, friction-free journey that directly translates to five-star reviews and repeat bookings.

Unlocks Hidden Revenue: Turn every interaction into a profitable opportunity. Our technology is constantly learning, deploying tailored upsell promotions for room upgrades, spa bookings, and food & beverage specials, resulting in measurable growth in ancillary revenue.

Boosts Team Efficiency: By digitizing the heavy lifting—managing service requests, staff assignments, and guest communication—we minimize operational noise, allowing your valuable team members to deliver meaningful, human-centered service instead of managing logistics.

Invest in the solution that connects every part of your operation and delivers quantifiable results.

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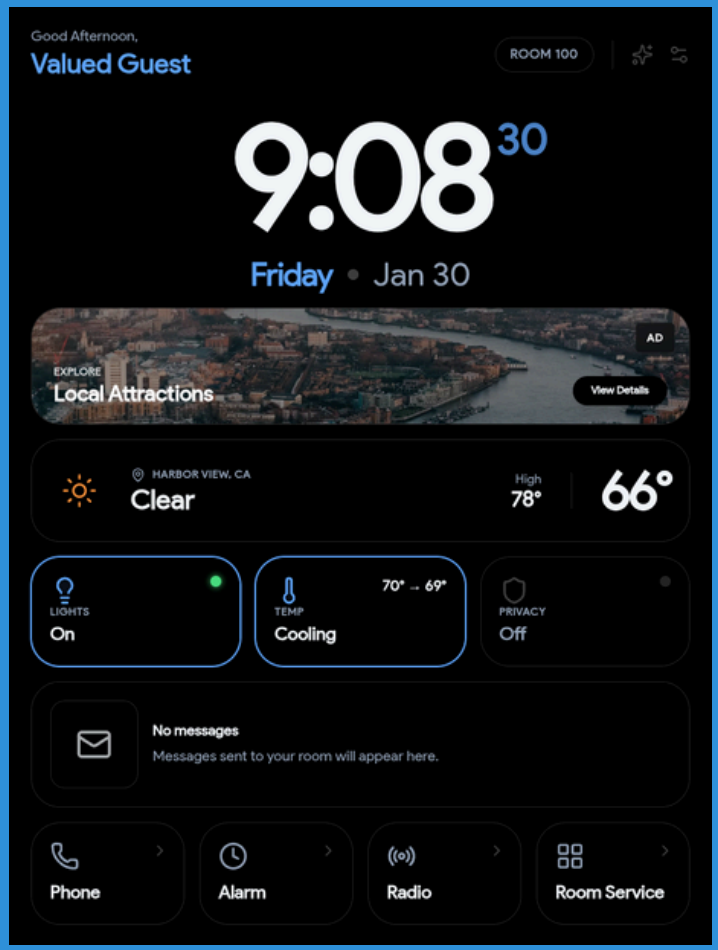
The Android Experience Tailored to Your Brand

Elevate the guest experience with a Custom UI designed to precisely match your hotel's identity. This level of brand-matched design guarantees a premium and cohesive digital experience, making every interaction feel integrated and bespoke.



The Room Companion: Your Guest's Key to Seamless Integration.

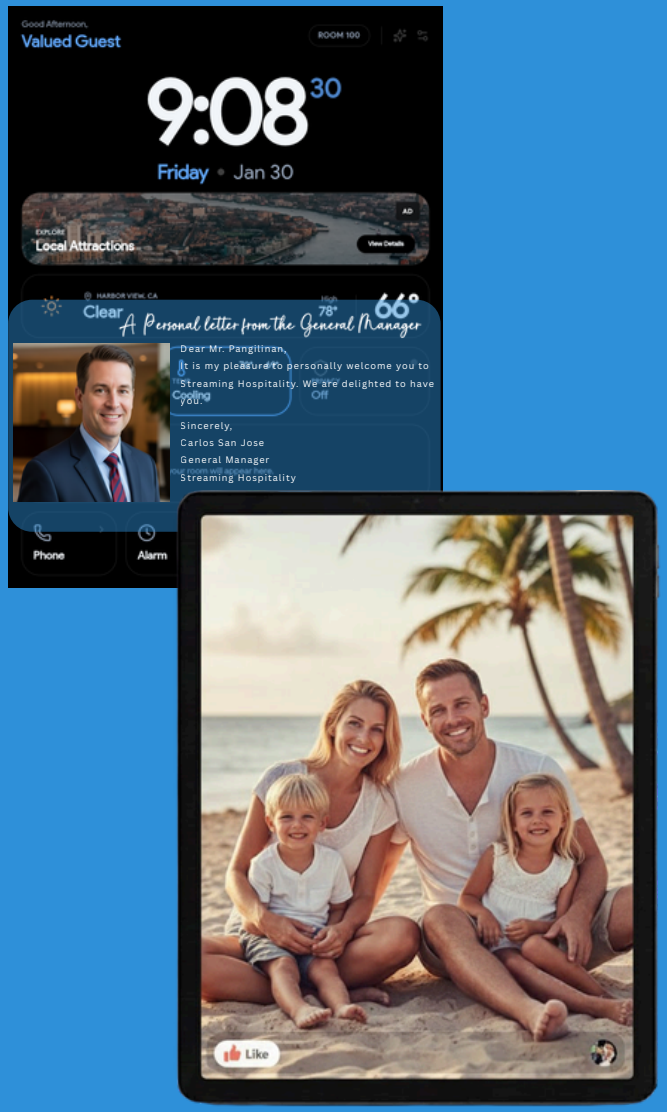
Flawless Operational Sync: We guarantee a premium service standard through full **TigerTMS** integration for both your PMS and POS systems.

Guest Empowerment: Guests manage their entire stay directly from the device, including digital check-out, folio review, and room service ordering.

Unified Staff Dashboard: Staff benefit from instant synchronization of requests and financial data across all property systems.

Accuracy and Service: Ensures data accuracy and enables your team to deliver highly personalized service without operational friction.

The Digital Welcome That Feels Like Home.



Customized Pre-Arrival: Seamless PMS integration allows the tablet to be fully customized and prepared before the guest even checks in.

Personalized Recognition: Instantly greet guests by name with a welcome message from the General Manager, establishing an immediate tone of luxury and exclusivity.

Digital Picture Frame: Optional feature to use the guest's own image as the screensaver, creating a "home away from home" feeling that builds instant comfort and loyalty.

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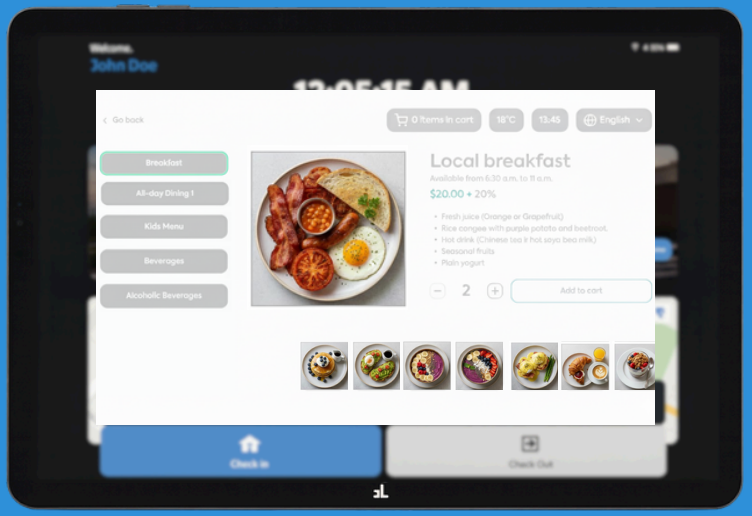
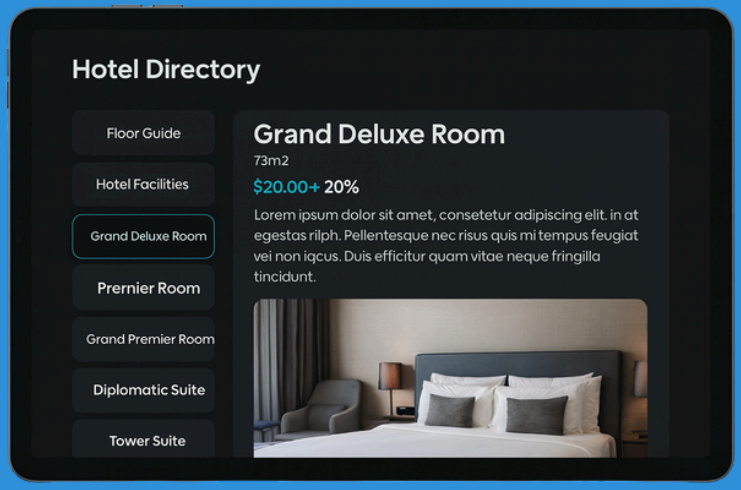
The Fastest Route from Tablet to Table.



Direct POS Integration: Seamlessly connect the The Room Companion to your Point of Sale (POS) system.

Instant, Error-Free Ordering: Guests place orders with a tap, sending the request directly to the kitchen with zero delay.

Maximized Efficiency: Ensures the fastest path from order placement to meal delivery.



The Entire Property, Instantly Accessible.

Comprehensive Guide: Provides a digital, searchable directory of all hotel amenities, services, and policies.

Instant Service Requests: Allows guests to connect directly with Housekeeping, Maintenance, or Bell Service with a single tap.

Always-On Concierge: Acts as the guest's complete resource for hotel information and curated local recommendations.

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The Single Hub for Total Room Control.

Integrated IoT Controller: The Room Companion serves as the central command center for all smart amenities and room features.

Complete Climate Management: Guests can intuitively manage the thermostat, heating, and air conditioning for personalized comfort.

Automated Lighting & Drapes: Provides one-touch control over all lighting scenes, motorized window coverings, and privacy settings.

Entertainment & Media: Effortlessly manage the in-room TV, sound system, and media streaming directly from the bedside.

Simplified Experience: Replaces multiple switches and remotes with a single, elegant, and user-friendly interface.



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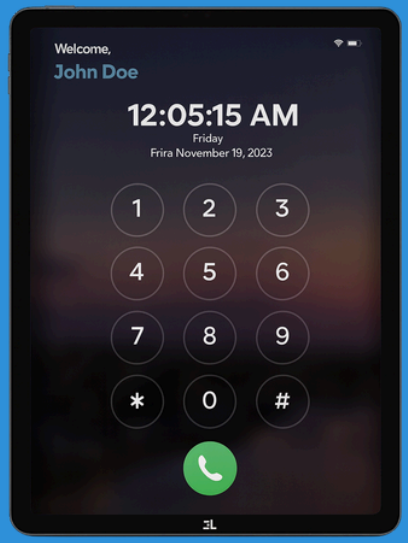
All Communications, Simplified.

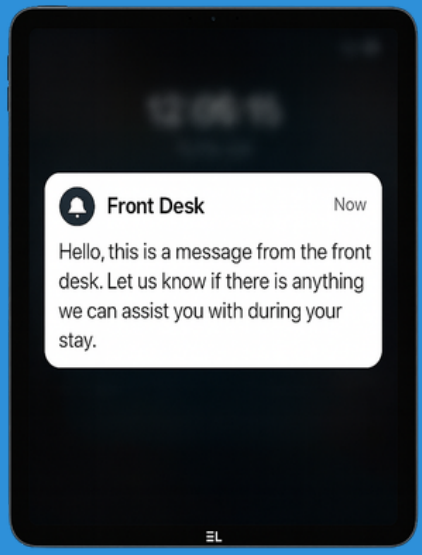


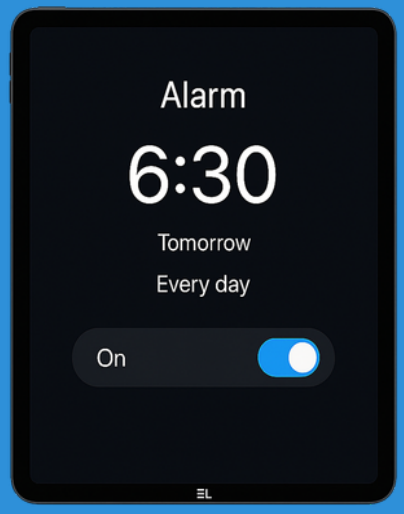
Unified Communication: Supports both IP and analog telephony standards, guaranteeing compatibility with your existing infrastructure.

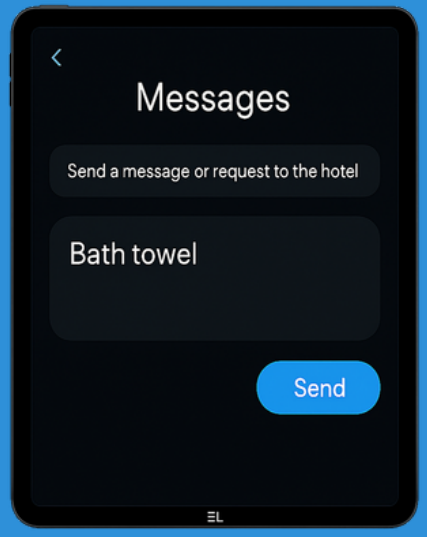
All-in-One Device: Consolidates multiple functions—including alarms, messaging, and guest service requests—into a single, elegant device.

Streamlined Requests: Guests can submit non-urgent requests (e.g., Housekeeping, Maintenance) directly through the interface for efficient service delivery.

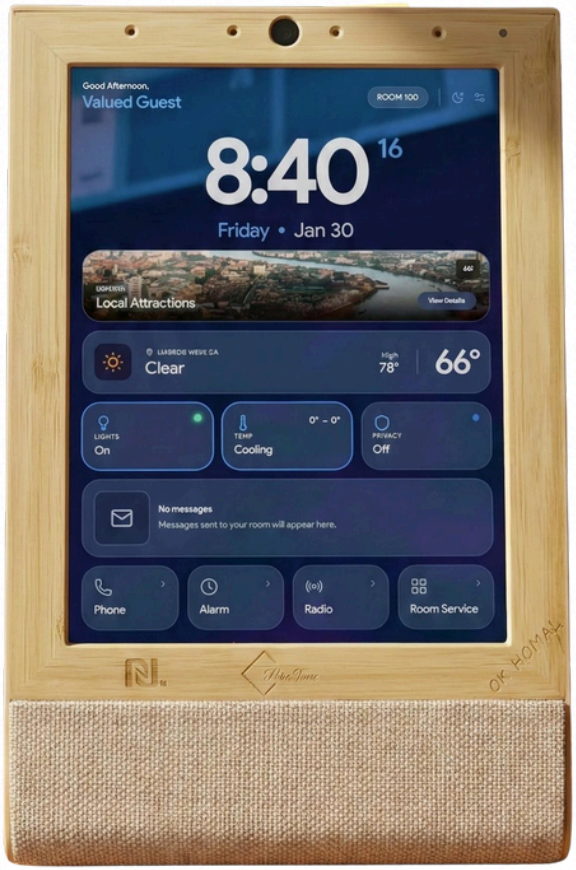
Enhanced Safety: Functions as a reliable alarm and emergency communication tool, ensuring guest security and peace of mind.







Hardware Specifications



Google Cast Hey Google

Dolby	NFC FORUM	3.2-4 TOPS NPU	12W - 8W Speaker	4 Fair Fefid Microphone
matter imatter	Millimeter wave rodar	THREAD Thread	WI-FI 6	Bluetooth 5.4
UWB	800W Pikel 110° Wide angle	Ambient EQ light sensor	Temperature and hunntillty	9.7 Touch Deplay Control
Micto SD	M.2 SSD 1TB/2TB/4TB Optional	S905D5 Amiogic S905D5	8GB LPDUvs 808 LPDDR5	6658 Flash eMMC 04.88 Flash

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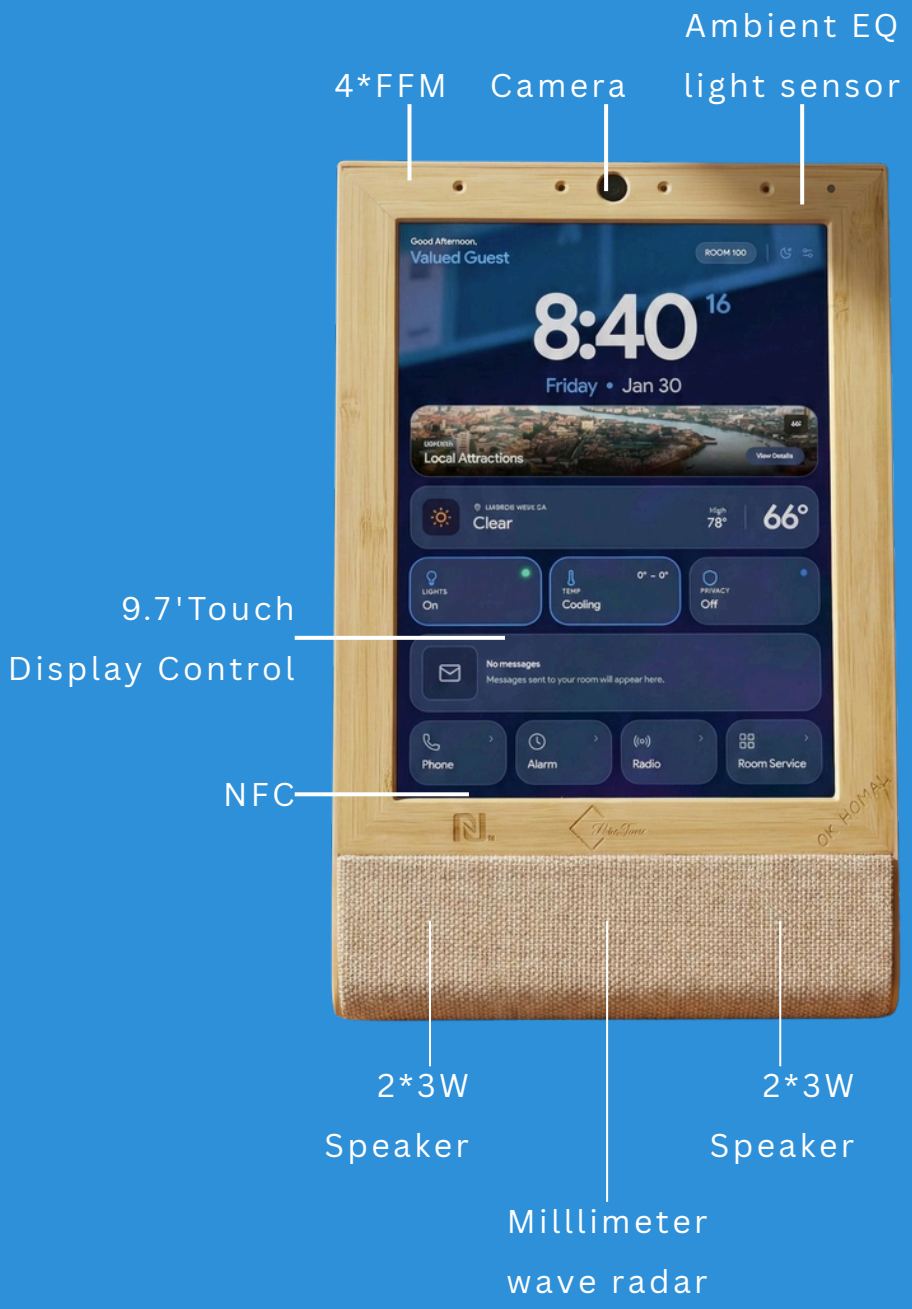
Capacity	
RAM	8GB LPDDR5
Flash	eMMC 64GB Flash
SSD Slot	Support, M.2 Slot, 1TB/2TB/4TB Optional
System Requirements	
OS	Android
Ethernet	
Wi-Fi	802.11 b/g/n/ac/ax 2.4G/5g Wi-Fi 6
Thread	802.15.4
Bluetooth	BLE5.4
matter	Optional



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Function	
Microphone	4 Far-field Microphone
Speaker Configuration	Left Speaker: RMS 3W*2 Right Speaker: RMS 3W*2 Wide Directivity Woofer: 15W*1
Total Power Output	RMS 27W
Frequency Response	Lef/Right Speaker: 200Hz~20Hz Woofer 45Hz~250Jz Deviation -10db from average S.P.L
Sensor	
Sensor	Ambient EQ light sensor, Millimeter wave radar. Temperature and humidity sensor
Support	Sleep breathing monitoring, Sleep Sensing, Gesture recognition, Music, Voice interaction, Babysitting, NFC, UWB
Camera	
Camera	8-megapixel camera with 110-degree wide field of view
Support	Face Match Technology, Quick Gestures
Display	
Display	Display 9.7" HD touchscreen

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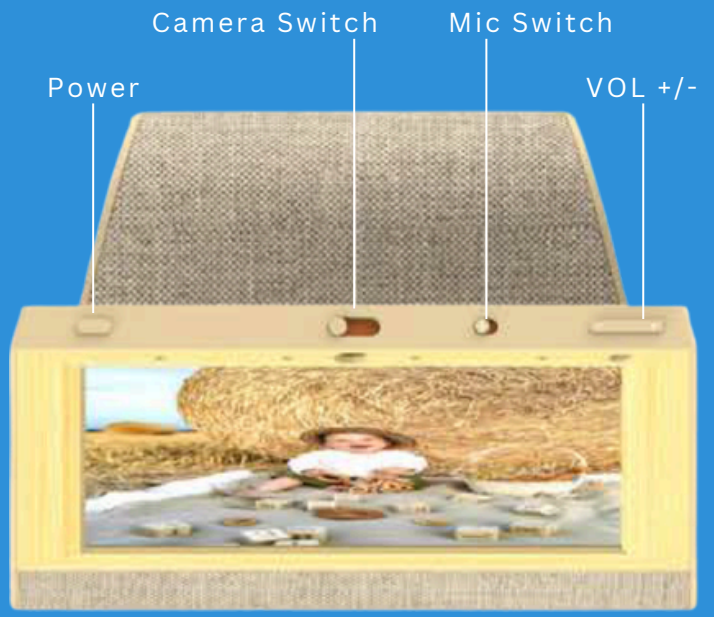
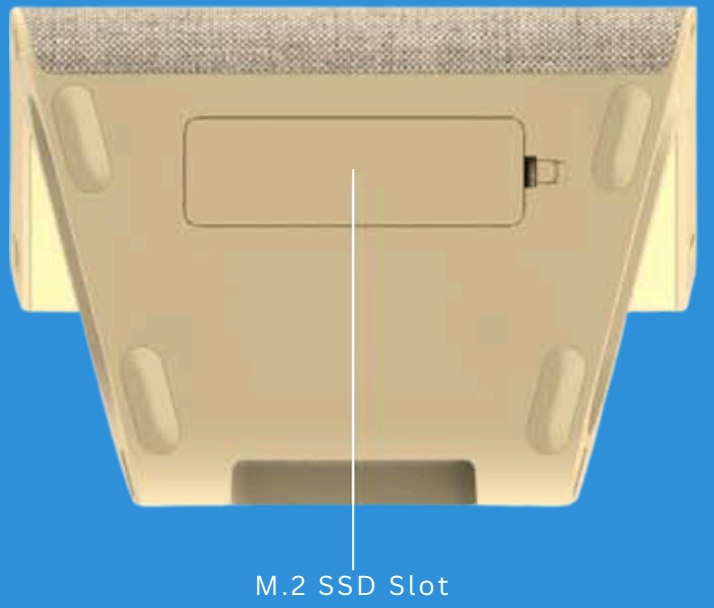
Base Interface Connectivity	
Power Button	Support, Power ON/ OFF
VOL Button	Support, VOL +/ Support
Reset Button	Support
Switch	Support, mic switch, Camera switch
DC	DC IN
LAN	Support
HDMI	Support
USB	Support, 1 *USB-C
SSD	Support, M.2 SSD Slot
Micro SD	Support





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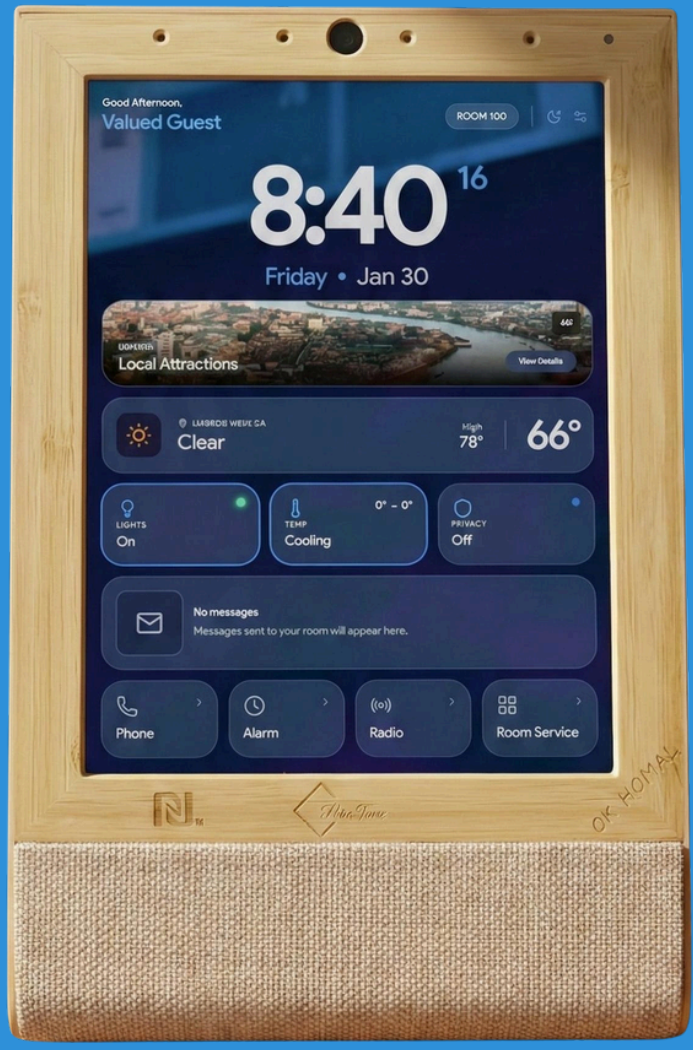
Electrical and Environmental Requirements	
Line voltage	100V to 240V AC
Frequency	50Hz to 60Hz
Operating temperature	32° to 95° F (0° to 35° C)
Storage emperature	4 to 113° F (-20° to 45° C)
Relative humidity	5% to 95% noncondensing
Power Supply	
DC Input	12V/15A
lnpu Voltage	AC 100V - 240V
Power Consumption	Maximum 18W
Power Line Length	1.5 Meter
Lightning Level	4KV
Packing	
Type	Paper card packaging
Outline Size	Customization
Gift Box	Customization



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188MM

292MM

135MM

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